



**Issue 8
December 2014**

Season's Greetings to All Our Readers

Inside this issue:

Season's Greetings	1
End of Year Quiz	2
Dates for the diary	3

There are those strange days, after Christmas but before New Year, they are not bank holidays (as NHS England are keen to remind us!) but they are not really "normal" days either.

Then there are the other days after New Year but before everyone goes back to school (or the less-important jobs) when you start to wonder if there is a correct date when you can stop saying "Happy New Year" to everyone. (there isn't, I checked.)

You, your locum, your staff, your pre-reg and your work experience student need SOMETHING to do. Every man, woman and child in town had their prescription dispensed the week before Christmas, the tinsel is looking a bit tatty but you daren't take it down before 6th January, and everyone is in a bad mood because they have smoked/drunk/eaten too much (if before new year) or given up fags/alcohol/food (after new year.)

This could be a good time to...

...Check your leaflet and poster displays, and throw away all the ones that are out of date or out of season. This will include any references to NHS Direct, Primary Care Trusts, H1N1 swine 'flu hotlines, how much prepayment certificates cost in 2012 and government heatwave plans. Many of you will have your own variants I am sure. If there are any leaflets/posters you are unsure about it may be worth phoning the number or checking the website, to see if the service(s) they are promoting still exist.

...Update your Information Governance Toolkit for 2014/5: You should be able to update last year's entry. There is still no requirement to complete the business continuity plan, you should enter that this is a level 3 and then in the evidence state that this is still under negotiation (it won't let you leave this blank.)

...Check that you have completed any Locally Commissioned Service documentation and submitted to the relevant provider. If you did not send off the ACE sexual health contract by 1st December it is still not too late to do so, the 1st December deadline was to ensure service continuity from the Essex County Council service. If you have identified training needs before you offer the service this could be a good time to look at the, and we will be working with CPPE to deliver a Sexual Health training evening in May.

...Plan to maximise income from currently commissioned services in the new year. The 'flu service still has 3 months left to run, many GPs will have stopped 'flu clinics, and 'flu numbers invariably go up in January and February.

The New Medicines Service is coming to the attention of our hospital colleagues more and more, Basildon and Colchester hospitals are referring eligible patients to pharmacies already, and Broomfield have shown an interest. Make sure all your front-line staff know which medicines are eligible, and get them into the habit of recruiting patients for you.

End of Year Quiz! Every publication has one and this is based on some of the fun we have had at Essex LPC in 2014 (see Page 2). Answers on attached sheet.

Wishing you all a very Merry Christmas, whether you celebrate it or not, and a Healthy and Prosperous New Year.



For calendar events and local pharmacy forum meetings visit www.essexlpc.org.uk

End of Year Quiz

Who is responsible for disposal of clinical sharps from patients (eg diabetics)?



1. The GP or hospital who issued the prescription
2. NHS England
3. Any pharmacy as part of its clinical waste essential service
4. District or Borough councils
5. Essex County Council

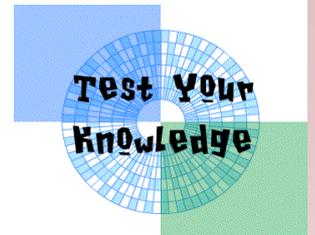
Does NHS England have to approve an application to fill a gap that is identified in a PNA?

1. Yes
2. No
3. Only if the gap that is identified is in the provision of Essential Services.

As part of the Funding Settlement this year, some changes were made to the Community Pharmacy Contractual Framework (CPCF). Which of these is the odd one out and was **NOT** a change to the CPCF?

1. The name of the pharmacy must be included when reporting Patient Safety incidents to the National Reporting and Learning System (NRLS).
2. The pharmacy must complete a Pre-Acceptance Waste Audit and supply this to the Waste Contractor every year.
3. Pharmacies will be required to give appropriate patients information about the benefits of repeat dispensing.
4. The NHS England Audit will be set nationally, rather than by Area Team.

Who is entitled to see a copy of a pharmacy's complaints report?



1. Anyone who asks to see it
2. NHS England/Essex Area Team only
3. NHS England/Essex Area Team and Health Watch
4. Any commissioner, as part of a commissioned service audit

True or False? (circle as appropriate)

- NHS England can only send e-mails to NHS.net addresses. **True/False**
- CCGs can see copies of pharmacies' Certificates of Conformity/Certificates of Analysis by request to NHS England. **True/False**
- Hepatitis B immunisation services are the commissioning responsibility of County Councils and Unitary Authorities. **True/False**
- Pharmacy Technicians can complete NHS Healthchecks, the results and advice do not have to be given by a pharmacist. **True/False**
- All disabled patients are entitled to have their medicines dispensed in a compliance aid. **True/False**

Dates For The Diary



We're on the Web
www.essexlpc.org.uk

Essex LPC Office
17 Clematis Tye
Springfield
Chelmsford
Essex CMI 6GL

Phone: 01245 460079
Fax: 01245 467734

E-mail:
office@essexlpc.org.uk

 [@EssexLPCOffice](https://twitter.com/EssexLPCOffice)

Chief Executive -
Ash Pandya

Email:
ash.pandya@essexlpc.org

Contractor Development
Manager -
Karen Samuel-Smith

Email:
karen@essexlpc.org

Wednesday 21st January 2015

CPAF "Speed Dating" Event
Venue: Best Western Ivy & Furze Hotel,
Margaretting, CM4 0EH
Start: 7pm

Wednesday 28th January 2015

South East Essex Forum Meeting
Venue: TBA
Start: 7pm

Tuesday 3rd February 2015

South West Essex Forum Meeting
Venue: TBA
Start: 7pm

Tuesday 3rd February 2015

North East Essex Forum Meeting
Venue: TBA
Start: 7pm

Thursday 5th February 2015

West Essex Forum Meeting
Venue: TBA
Start: 7pm

Thursday 5th February 2015

Mid Essex Forum Meeting
Venue: TBA
Start: 7pm

**For dates of other meetings in 2015,
please refer to www.essexlpc.org.uk**

